

## TROUBLE SHOOTING



SYMPTOM	COMPONENTS	POSSIBLE CAUSE	CHECK / REMEDY
Not enough hot water	Evacuated Tube Collector	<ol style="list-style-type: none"> <li>1. Shading</li> <li>2. Unclear Glazing</li> <li>3. Loss of vacuum</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove Shading</li> <li>2. Clean periodically with mild soap &amp; water when cool.</li> <li>3. Inform dealer</li> </ol>
	Piping	<ol style="list-style-type: none"> <li>1. High Heat Loss</li> <li>2. Gate valve partially closed.</li> <li>3. Flow blockage</li> <li>4. No Insulation</li> </ol>	<ol style="list-style-type: none"> <li>1. Check insulation for splits, deterioration, and absence.</li> <li>2. Open gate valves.</li> <li>3. Flush system.</li> <li>4. Insulate the piping</li> </ol>
No Water at usage point	Tank	<ol style="list-style-type: none"> <li>1. High Storage loss</li> <li>2. No hot water supply to the system.</li> <li>3. Flow Blockage.</li> <li>4. Over head tank empty.</li> </ol>	<ol style="list-style-type: none"> <li>1. Open gate valve.</li> <li>2. Open cold water inlet gate valve.</li> <li>3. Flush System.</li> <li>4. Fill up overheat tank.</li> </ol>
Cold water at usage point	Piping	High heat losses / over usage.	<ol style="list-style-type: none"> <li>1. Reduce the time interval between usage. Use complete quantity of hot water within a span of 1 hour once in 24 hours.</li> <li>2. Drain down cold water until hot water flows.</li> </ol>
Leakage	Piping	Loose connection of pipe fittings	Tighten the fittings properly
	Tubes	Damage to tube or gasket	Inform dealer
	Tank	Tank Damage	Inform Dealer